



Official Pedro's Inc. Warranty Submission Form (U.S. ONLY)

Please type into the form when possible for legibility. **Items accompanied with incomplete, illegible, or unsigned forms will not be processed.**

First Name: _____ Last Name: _____

Mailing Address: _____ Apt #/Suite: _____

City: _____ State/Province: _____ Zip/Postal Code: _____

Phone Number: (____)____-____ E-mail: _____

Item Name(s) and Quantity: _____

Purchased From: _____ Purchase Date: _____

Brief description of the problem and/or any special instructions:

PLEASE READ:

FULL UNLIMITED WARRANTY ON PEDRO'S INC BIKE HAND TOOLS

Pedro's lifetime warranty covers all hand tools against breakage, malfunction, or defect. Under this warranty, we will repair or replace your product at our discretion.

The following products are covered by a two-year warranty:

Pedro's Pro Torque and Demi-torque wrenches, Pedro's Pumps, and Pedro's Blow Out Bags.

Remember to send your tool back using an insured, trackable method. We **are not** responsible for products that do not make it to us. COD Deliveries will not be accepted.

Please allow 4-6 weeks for your warranty to be processed.

By signing this document, I acknowledge that I have read and agree to, the Pedro's warranty and shipping policies.

NAME

DATE

SIGNATURE

WARRANTY ADDRESS FOR U.S.

Pedro's Inc.
ATTN: Warranty
113 Neck Road, Unit 4
Haverhill, MA 01835

For Office Use Only:
Order Number Assigned: _____